

WEEKLY UPDATE

6/18/2020

Dear Residents and Families/Representatives,

Please accept this letter as Hallmark Healthcare's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, we have no confirmed cases of COVID-19 in our facility. We continue to strive daily to provide a safe place for both our residents and staff. On June 16-17 of this week our facility participated in an onsite DHEC Infection Control focus survey. I am pleased to announce that the surveyor exited on Wednesday with NO concerns to report. I am very proud of our team here at Hallmark Healthcare. Each department plays an important role in our process to continue to prevent the spread of infection in our facility.

As a reminder, we continue to closely monitor and follow the recommendations of our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA
Administrator